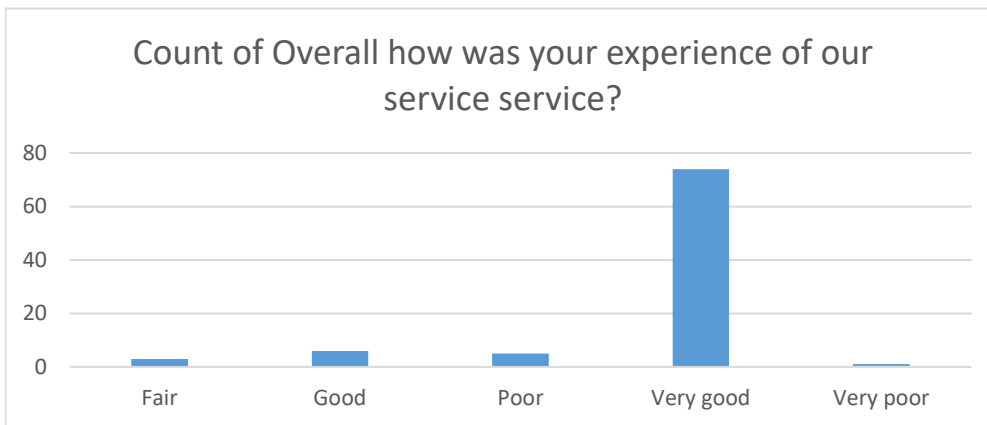


FRIENDS AND FAMILY

October

Overall how was your experience of our service service?	Count
Fair	3
Good	6
Poor	5
Very good	74
Very poor	1



How Likely are you to recommend our service to friends and family	Count
Don't know	1
Extremely Likely	67
Extremely unlikely	3
Likely	12
Neither likely nor unlikely	3
Unlikely	3

